



Sustainability Ambassador role profile

What is a Sustainability Ambassador?

Sustainability Ambassadors can represent a block of flats, a group of street properties or even a whole estate. They will work with their community to champion sustainability and work with us to develop solutions and projects.

Who can become a Sustainability Ambassador?

Any Network Homes resident can become a Sustainability Ambassador.

What skills will I need?

No formal qualifications or expertise are required. Network Homes offers a 1 hour training session and ongoing support for all involved residents in.

How much time would I need to give doing this role?

This is completely dependent on you and what you wish to achieve for your community. In other words, you will get out what you put in. In the longer term, we ask that Sustainability Ambassadors stay in position for at least one year. If you are still active after three years, Network Homes will complete a short review, and provide you have the continued support of your neighbours, you can continue in this role.

How much of an impact will my role have in my local area?

We are living in a climate crisis. Working together with us, Sustainability Ambassadors can have a dramatic impact. The small changes we make today will change how we live tomorrow.

What's in it for me?

Becoming a Sustainability Ambassador is a rewarding opportunity. You'll be able to improve the environment you and your neighbours live in. It may help you connect with your neighbours, gain confidence and specific skills. As an involved resident, we will also give you free membership to TPAS where you will find online training courses.

Adhering to your tenancy agreement

Involved residents shape services, monitor performance, agree actions for service improvement and hold Network Homes to account. It is therefore important that involved residents lead by example in adhering to the conditions of their tenancy agreements. The expectation for all involved residents is that they:

- are not in arrears, or if so must have a payment plan in place,
- do not commit anti social behaviour (ASB).

Arrears

If you fall into arrears please speak to your income officer as soon as possible. Payment plans can be agreed and arranged with the Income team. As long as the payment plan is being followed then involvement may continue.

Anit-social behaviour (ASB)

Anyone subject to investigation and found to be responsible for high level anti-social behaviour, will not be allowed to participate in involvement opportunities with immediate effect.

If we find that you are responsible for low level ASB you may be temporarily excluded from involvement activities. We will consider this on a case by case basis, taking into account the nature of ASB and the individual's history of anti social behaviour.

The above applies to all, regardless of tenure.

How do I sign up?

If you are interested in becoming a Sustainability Ambassador please contact the Resident Engagement team on 0300 373 3000 or email get-involved@networkhomes.org.uk.